

Kestrel Mutual Insurance (fictional)

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Policy number GB-HP-907021	Date of incident 2 March 2026
Policyholder Emma Lewis	NI number QQ 89 78 17 D
Phone 07700 900818	Email emma.lewis58@example.com
Where it happened 30 Church Lane, GLASGOW G33 3DZ	

Type of loss

☐ Escape of water

☐ Theft

☐ Fire

☒ Accidental damage

What happened

A shelf bracket failed and the shelf fell onto the desk below, breaking a laptop screen and a ceramic lamp. Nobody was hurt.

Reported to police

☐ Yes

☒ No

Item	Year bought	Price paid	Amount claimed
Laptop 15in (screen and lid)	2024	£1,149.00	£640.00
Ceramic table lamp	2021	£85.00	£85.00
Shelf and bracket	2020	£60.00	£45.00

Total claimed: £770.00

Policy excess: £100.00

Pay settlement to: GB82WEST12345698765432

I declare the information given is true and complete.

Emma Lewis

Signed (date): Glasgow, 5 March 2026